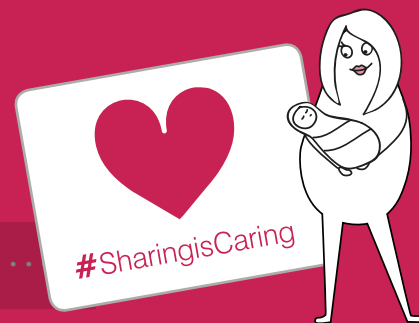


What is the Bolton Care Record?

Things are changing in Bolton. As part of planned improvements local health and social care organisations will be working more closely together to make patient care even better.

To do this we need to make some changes so that everyone directly involved in your care can see your medical records. This means that your GP, a specialist at the hospital, a district nurse or your social care professional will have access to the information they need and you won't have to repeat yourself all the time.

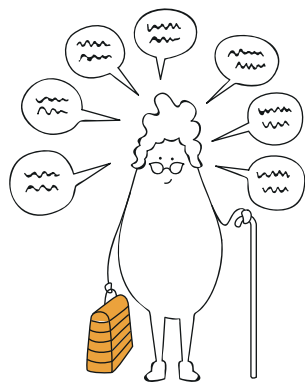
The Bolton Care Record is a new confidential computer record that will provide health and social care professionals directly involved in your care access to the most up-to-date information about you. It does this by securely sharing appropriate information from your medical and care records between health and social care services in Bolton.



For further information:

Speak to our Patient Advice Liaison Team on: 01204 462022
www.boltoncarerecord.org

What is the Bolton Care Record?



Better quality care through: **Bolton Care Record.**

What kind of information will be shared?

The Bolton Care Record will hold certain information about each patient which will ensure that when you are being treated or cared for by the NHS or social care services, the professionals looking after you will have the most up-to-date information:

- Address and telephone number – so we have one set of contact details.
- Diagnosis list – to make sure your health or social care professional have an accurate and complete record of your care.
- Medications – so everyone treating you can see what medicines you've currently been prescribed.
- Allergies – to make sure you aren't prescribed or given any medicines you could have an adverse reaction to.
- Test results – to speed up your treatment and care.
- Referrals, clinic letters and discharge information – to make sure the people caring for you have all the information they need about other treatment you're having elsewhere.

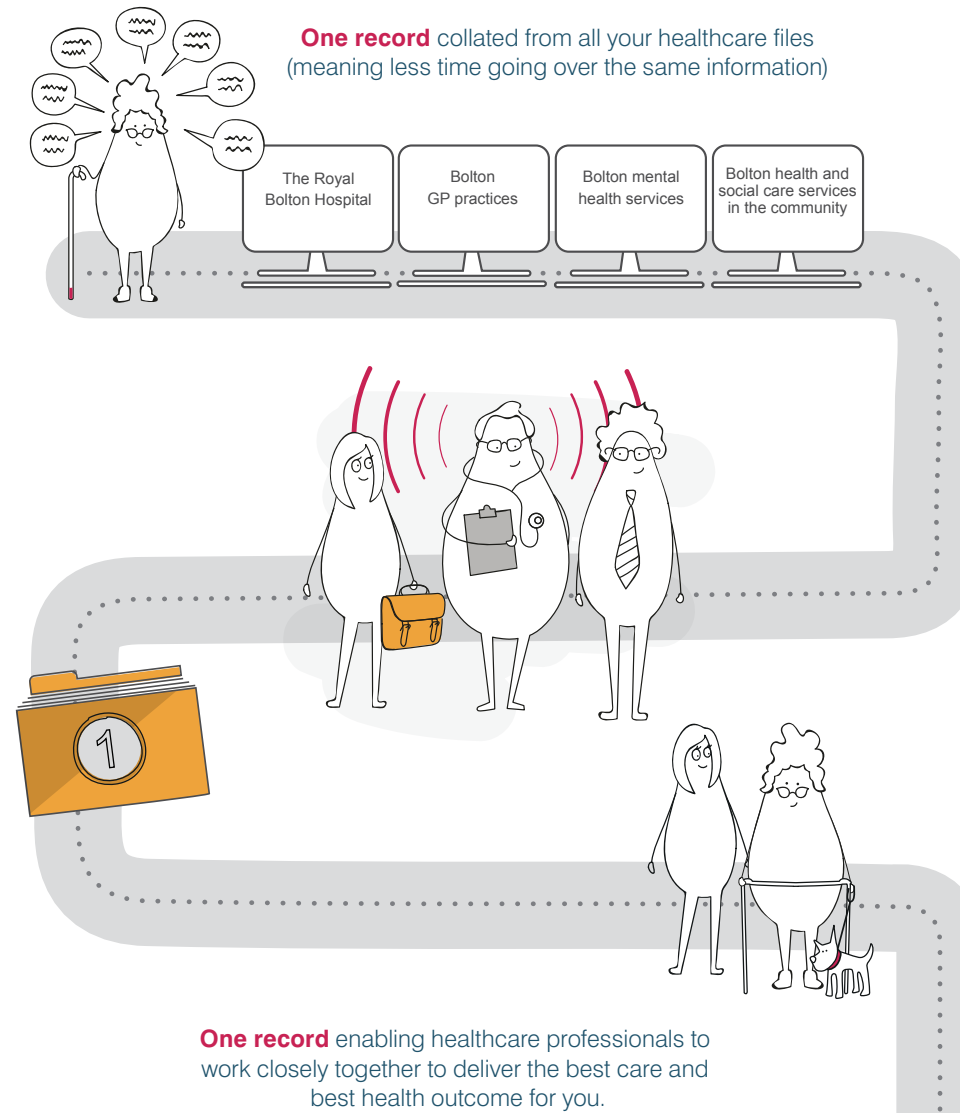
Why do we need to share information?

To provide the best treatment, care and support to you as a patient or service user it is essential that health and social care professionals have access to the most up-to-date information. Information is already shared between health and social care organisations by phone and through paper records, and the NHS is aiming to be paper-free at the point of care by 2020. The Bolton Care Record allows this sharing process to happen more efficiently, enabling better care for you.

The benefits for you...

- Joined up care is safer care
- More time spent on you and your care, instead of going over the same information
- Less paperwork
- Fewer unnecessary clinical tests
- Better self-management for patients
- More accurate prescriptions

The Bolton Care Record



Frequently asked questions

Can anybody see my records?

No. Only care professionals directly involved in your care will see your Bolton Care Record. Your details won't be made public or passed onto a third party not directly involved in your care.

How do I know my record is secure?

By law everyone working in, or for, the NHS and social care must respect your privacy and keep your information safe. Data protection is taken very seriously. If you believe your records have inappropriately been viewed then please contact NHS Bolton CCGs Governance and Risk Team: bolccg.quality-team@nhs.net

Can I access my Bolton Care Record ?

Yes, Under the General Data Protection Regulation 2018 you can request access to any information that a care provider holds about you, including electronic and paper records. This is known as a Subject

Access Request or Right of Access. To do this please contact NHS Bolton CCGs Governance and Risk Team on bolccg.quality-team@nhs.net

Do I have to share my records?

You can choose not to have a Bolton Care Record. It is your choice but sharing your medical and social care information through a Bolton Care Record will make it easier to provide the best care and support for you.

What do I do if I don't want to be part of the Bolton Care Record?

You will need to contact your local GP practice and tell them why you do not want to be part of the Bolton Care Record. Someone from the practice will then discuss with you the best option for your care.